**User Story Number:** US30 (USPY-07)

**User Story Name:** **ERAs and EFTs must balance, in order to auto-post** (Backlog ID#113, Row 92)

**Priority:** (**High**, Medium, Low)

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# Story

### As a user, I need the sum of all payments to equal the total of the ERA, and for the ERA/EFT totals to balance before the system completes the auto posting process. When the transactions do not balance due to missing line items or unbalanced ERAs, an out of balance occurs within VistA/FMS requiring manual steps to correct or in some cases entering a ticket with VistA Product Support for assistance.

### If an ERA/EFT does not balance, it should not be considered an auto post candidate, and the software should not queue to auto posting. The ERA should appear on the worklist with an indicator that states the ERA does not balance. As a user, I will be alerted to the out of balance issue and it can be resolved and posted manually. In the case of transmission error, the missing line items may be retransmitted to VistA, in which case, I want VistA to reevaluate during the nightly job for potential auto posting.

ERAs and EFTs must balance; in order to auto-post -- EEOB lines must balance to ERA total - ERA must balance to EFT. If an ERA is truncated or the line item payments do not balance to the attached EFT, then ERA/EFT are not eligible to auto-post and manual posting will resume. VistA auto-posting routine needs to reject any ERA/EFT out of balance, to ensure the integrity of VistA's accounts receivable files.

### **Acceptance Criteria**

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| **Requirement ID** | **Description** | **External Dependency**  **(Y/N)**  **If Y, provide organization and description** |
| US30-01 | The ERA/EFT must not auto-post if the ERA total amount does not equal the sum of all the EEOBs listed on the ERA. | N |
| US30-02 | The ERA/EFT must not auto-post if the ERA amount does not equal the EFT amount. | N |
| US30-03 | The EFT MATCH STATUS on the worklist must display “UNMATCHED – UNBALANCED” for each ERA entry that does not equal the sum of all the EEOBs listed on the ERA, | N |
| US30-04 | The EFT MATCH STATUS on the worklist must display “UNMATCHED – UNBALANCED” for each ERA entry amount that does not equal the EFT amount. | N |
| US30-05 | The help comment must include the definition for “UNMATCHED – UNBALANCED” status. | N |
| US30-06 | The ‘NOT MATCHED’ or ‘BOTH’ ERA-EFT STATUS filter option must display all ERAs that are UNMATCHED whether or not they are UNBALANCED. | N |
| US30-07 | The nightly process must reject from the auto-post queue and put the ERA on the worklist if the ERA line items do not balance and the ERA and EFT do not match. | N |

# Constraints

n/a

# Assumptions

* We will have access to a test account with ePayments data.
* We will have access to ePayments testing tool.

**Risk**

If the process is not corrected, then collections will be overstated and Veteran’s accounts will not be appropriately credited.

# Approval Signatures

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**Revision History**

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| --- | --- | --- | --- |
| Date | Version | Description | Author |
| 12/22/16 | V3.0 | Approved |  |
| 12/22/16 | V2.1 | Updated with requested changes | C. Morrison |
| 12/20/16 | V2.0 | Final Version for submission | C. Morrison |
| 12/19/16 | v.1.1 | Updated with acceptance criteria | C. Morrison |
| 10/27/2016 | V1.0 | Final version for submission | Leidos Team |
| 10/21/2016 | V1.0 | Updated following elaboration session | S. Kutson |
| 09/15/2016 | v0.01 | Original | Leidos Team |
| 09/21/2016 | v0.02 | ePayments team review | C. Wilson |